

Cross Gates & District Good Neighbours' Scheme CIO

Working with and for older people



Annual Report 2023 - 2024

2025 Calendar



A word from Lynda

A big thank you to our amazing staff and volunteer team and our 1,545

members for your ongoing support over this past year.

You should all be so proud of your achievements. Your unwavering commitment and support for the Scheme is what makes us an organisation for all, to give and receive support, and most of all to enjoy and have fun.

Your support for our 'Buy a Bus' campaign has been extraordinary. Everyone has been involved, some cycled, others walked or gave their small change. Your sponsorship and donations are all appreciated. We have raised over £21,000 to date and the Trustees have decided to designate some of our free reserves from a large donation we received this year, to

purchase the much-needed bus sooner. Our campaign will continue as we desperately need to replace the white bus too!

Sadly, due to the current funding climate for charities, the Trustees made the difficult decision to close our Community Hub from October. We are proud to have developed a wide range of services for all ages within the community. Some services will transfer to the Scheme. I would personally like to thank the staff and volunteers who made The Hub such a huge success, supporting over 25,000 members of the local community.

I'm sure 2025 will come with its own challenges for us all. We will continue to work together to overcome them. I would like to wish you all a peaceful Christmas and best wishes for 2025.

Lynda Pitts | Chair



Leave a legacy of kindness | With a gift to Cross Gates & District Good Neighbours' Scheme CIO in your will, you can do so much to make sure local older people have the support they need in years to come.



....and thank you from the Treasurer

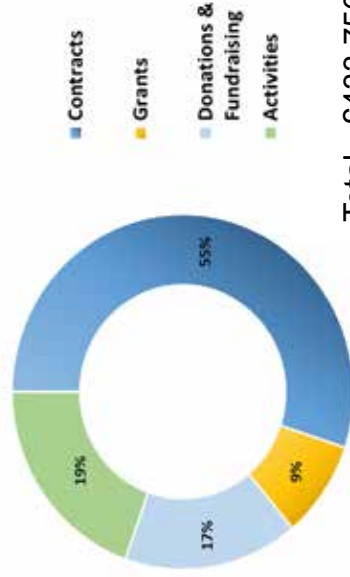
My first year of being Treasurer has certainly been a learning curve. We have been fortunate to apply for and receive funding for a number of different projects. However, each funding stream comes with its own set of challenges, including additional reporting, monitoring, and evaluation requirements.

Unfortunately, sourcing long-term sustainable funding has become increasingly difficult. This reality led our Trustees to make the difficult decision to close the Community Hub. As a result, we are facing some reductions in staffing and hours. Despite these financial challenges, I am incredibly proud of our team for their hard work in maintaining a strong supply of services. We hope to welcome many former Hub customers to join us in our ongoing activities.

Jo, Charley, Irene and I work tirelessly to ensure all our finances are kept up to date and that we can plan and maintain financial security for the Scheme. We are developing a long-term contingency plan to enhance our financial resilience. One of the steps we have taken was to change our bank account to one with a higher interest rate. Last year, we earned £1,767 in interest. This year, we made a significant £3,462! Janet Deighton | Treasurer

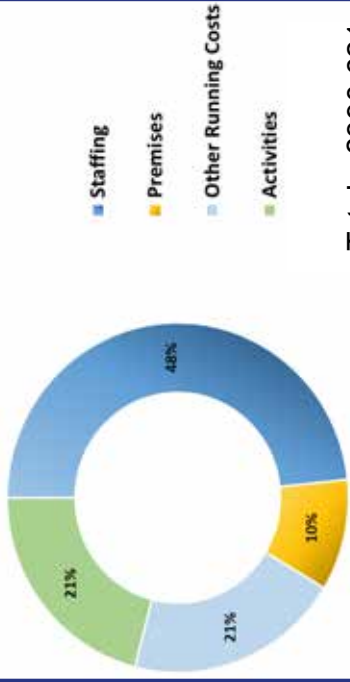


Income (October 2023-September 2024)



Total - £433,756

Expenditure (October 2023-September 2024)



Total - £390,621

Trustees and Staff



David Smith



Jacki Lawrence (Vice Chair)



Irene Midgley



Lynda Pitts (Chair)



Anita Naylor



Janet Deighton | Treasurer



Cllr Pauleen Grahame



Hazel Watson



Jo Horsfall | CEO



Brian Sugden



Cllr Debra Coupar



Stephen Bostridge | Transport & Training Co-ordinator



Vanessa Anderson | Digital Support Worker



Jane Robinson | Communications Worker



Dianne (Di) Dines | Project Support Worker



Emily Baxendale | Group Support Worker



Charley Connor | Office Manager



Claire Wall | Community Support Worker



Nadine (Dee) Oliver | Lead Project Worker



Marion Darlow | Outreach Manager



Ilona Janosz-Floyd | Group Support Worker

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
		1 New Year's Day	2	3	4	5
6	7 Sandwich & a Song 12-2pm	8	9	10	11	12
13	14	15	16	17	18	19
20	21 Birds of a Feather 1-3pm	22 Bereavement Support 2-3pm	23	24	25	26
27	28 Food and a Film 12-3pm	29	30	31		

January

“The job satisfaction I receive from being able to shape services to support so many people is off the scale.”

February



Volunteering

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
					1	2
3	4 Sandwich & a Song 12-2pm	5 Carers Leeds Support 2-3.30pm	6	7	8	9
10	11 Tea Dance 11am-1pm	12	13	14	15	16
17	18 Birds of a Feather 1-3pm	19	20	21	22	23
24	25 Food and a Film 12-3pm	26 Bereavement Support 2-3pm	27	28		

“I absolutely love volunteering at the Scheme, I want to help people and that’s what we do!”

March

The Hub was
a vital resource
in the heart of the
community
described by many
as a lifeline.



Cross Gates & Whinmoor Community Hub

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
					1	2
3	4 Sandwich & a Song 12-2pm	5 Carers Leeds Support 2-3.30pm	6	7	8	9
10	11	12	13	14	15	16
17	18 Birds of a Feather 1-3pm	19	20	21	22	23
24	25 Food and a Film 12-3pm	26 Bereavement Support 2-3pm	27	28	29	30
31						

During the three years our Community Hub was open, we supported over 25,000 members of the local community.

April



Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
	1 Sandwich and a Song 12-2pm	2 Carers Leeds Support 2-3.30pm	3	4	5	6
7	8	9	10	11	12	13
14	15 Birds of a Feather 1-3pm	16	17	18 Good Friday	19	20 Easter Sunday
21 Easter Monday	22 Food and a Film 12-3pm	23 Bereavement Support 2-3pm	24	25	26	27
28	29	30				

Our annual Health and Wellbeing event brings both voluntary and statutory organisations together.



May



Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
			1	2	3	4
5 Early May Bank Holiday	6 Sandwich and a Song 12-2pm	7 Carers Leeds Support 2-3.30pm	8	9	10	11
12	13	14	15	16	17	18
Scheme closure - no groups this week.						
19	20 Birds of a Feather 1-3pm	21	22	23	24	25
26 Spring Bank Holiday	27 Food and a Film 12-3pm	28 Panto 1.30-3pm Bereavement Support 2-3pm	29	30	31	

The Enhance programme, which entered its third year in May this year is funded by Leeds Community Healthcare and managed by Leeds Older People's Forum on behalf of Forum Central.

June

Working with and for older people

Our new project aims to help you go to the places you want or need to go. Our team will help you with confidence, motivation and feeling safe.



Travel with confidence

"Using buses confidently has now made a huge difference to my life."



Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
						1
2	3 Sandwich and a Song 12-2pm	4 Carers Leeds Support 2-3.30pm	5	6 Volunteer Social 1-3pm	7	8
9	10	11	12	13	14	15
16	17 Birds of a Feather 1-3pm	18	19	20	21	22
23	24 Food and a Film 12-3pm	25 Bereavement Support 2-3pm	26	27	28	29
30						

Travel with Confidence is our new Motabilty Foundation funded project, managed by Leeds Older People’s Forum.

July

Getting out and
about can help to
reduce
loneliness and
isolation.



**Reducing loneliness and
social isolation**

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
	1 Sandwich and a Song 12-2pm	2 Carers Leeds Support 2-3.30pm	3	4	5	6
7	8	9	10	11	12	13
14	15 Birds of a Feather 1-3pm	16	17	18	19	20
21	22 Food and a Film 12-3pm	23 Bereavement Support 2-3pm	24	25	26	27
28	29	30	31			

“Good Neighbours is a very big part of my life. It is so special to me. The staff and volunteers are genuinely kind, supportive and helpful.”

August



Our members
love to get out
and about!

Shared Outings

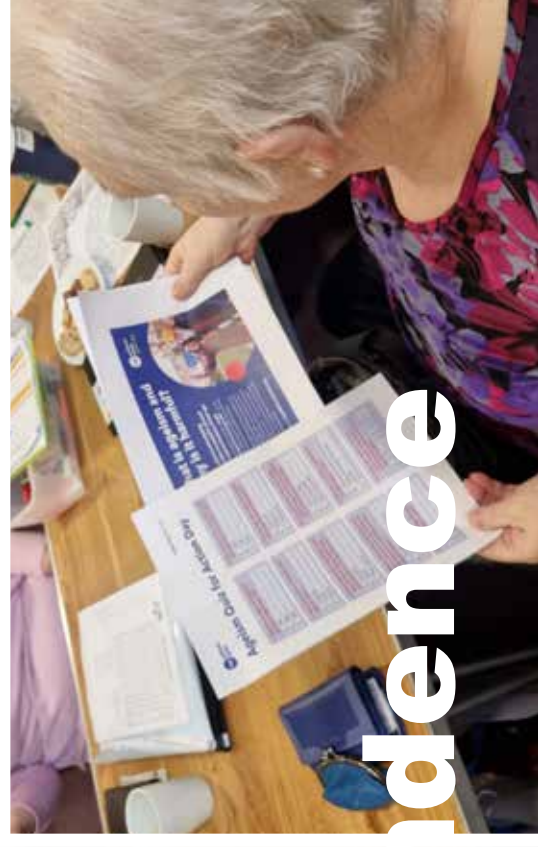
Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
				1	2	3
4	5 Sandwich and a Song 12-2pm	6 Carers Leeds Support 2-3.30pm	7	8	9	10
11	12 Summer Fayre 11-1pm	13	14	15	16	17
18	19 Birds of a Feather 1-3pm	20	21	22	23	24
25	26 Summer Bank Holiday Food and a Film 12-3pm	27 Bereavement Support 2-3pm	28	29	30	31

“Joining Good Neighbours has transformed my life, filling my days with purpose and things to look forward to. Best thing I ever did!”

September



Last year we
provided 2,512
hot meals.



Supporting Independence

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
1	2 Sandwich and a Song 12-2pm	3 Carers Leeds Support 2-3.30pm	4	5	6	7
8	9	10	11	12	13	14
Scheme closure - no groups this week.						
15	16 Birds of a Feather 1-3pm	17	18	19	20	21
22	23 Food and a Film 12-3pm	24 Bereavement Support 2-3pm	25	26	27	28
29	30					

Our Outreach Team and Befrienders provided 667 home visits to offer support and companionship.

October



We provided
over 2,392
journeys to our
groups this
year.



Transport

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
		1 Carers Leeds Support 2-3.30pm	2	3	4	5
6	7 Sandwich and a Song 12-2pm	8	9	10	11	12
13	14	15	16	17	18	19
20	21 Birds of a Feather 1-3pm	22 Bereavement Support 2-3pm	23	24	25	26
27	28 Food and a Film 12-3pm	29	30	31		

A big thank you to Fleet Service who maintain both our buses and The Newman Centre for allowing us to store our buses safely.

November

We developed and delivered Healthy Eating, Cost of Living and Multiply courses to over 200 members.



Try New Things



Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
					1	2
3	4 Sandwich and a Song 12-2pm	5 Carers Leeds Support 2-3.30pm	6	7	8	9
10	11	12	13	14	15	16
17	18 Birds of a Feather 1-3pm	19	20	21	22	23
24	25 Food and a Film 12-3pm	26 Bereavement Support 2-3pm	27	28	29	30

We provided IT support to 1,155 members of the local community through funding received via Clarion Futures and The Leeds Digital Inclusion Fund.

December



Having fun!



Everyone had
great fun at our
annual Christmas
celebrations!



Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
1	2 Sandwich and a Song 12-2pm	3 Panto 1.30-3pm Carers Leeds Support 2-3.30pm	4	5 Volunteer Social 1-3pm	6	7
8	9 AGM 11am	10	11	12	13	14
15	16 Xmas party @ The Newman Centre	17	18	19 Xmas party @ St Mary's	20	21
22	23 Food & a Film 12-3pm	24	25 Christmas Day	26 Boxing Day	27	28
29	30	31 New Year's Eve				

Thank you Tansy Sheehy and her team from BigChange for supporting us with our Annual Christmas party celebrations!

Funders and Partners for the year October 2023 – September 2024

Leeds City Council Adults and Health, Leeds City College, 100% Digital Leeds: Digital Inclusion Fund, Access Bus, Active Leeds, Age Friendly Leeds, Asda Killingbeck, Barnbow, Brown Cow, Carers Leeds, Christ Church Halton, Clarion Futures - Digital Grant, CMS Vocational Training, Coe's Fisheries, Colton Methodist Church, Connecting Crossgates, Cross Gates & York Road Local Care Partnership, Crossgates Methodist Church, Crossgates Shopping Centre, Department for Transport - Tackling Loneliness with Transport, Food Aid Network, Forum Central, Good Things Foundation, Green's Leeds, Groundworks, Halifax Bank, HIT Coffee, Holden Smith Law, Housing Advisory Panel, Iceland, Kingswear Gallery, La Cantina, Leeds 2023, Leeds Beckett University, Leeds City Council Community Committees, Leeds City Council Small Grants / MICE Fund, Leeds City Council Wellbeing Fund, Leeds Community Foundation, Leeds Community Healthcare NHS Trust - Enhance, Leeds Connalescent Society, Leeds Older People's Forum, Leeds Sensory Services, Linking Leeds, Lloyds Bank, Local Community Policing Team, Lotherton Hall, Malcolm Michaels Quality Butchers Ltd, Manston Park Bowling Club, Masala Hut, McCarthy Stone Foundation, Mecca Bingo, Money Buddies, One You Leeds, People for Places - Orchard Croft, Persimmon Homes, St Mary's Community Centre, St Vincent's Savers, Skills for Life Multiply, South Group 5 Family Services, Specsavers, Spice Zone, Swarcliffe Good Neighbours' Scheme, Taylor Wimpey Yorkshire, Temple Newsam House, The Charles and Elsie Sykes Trust, The Devon, The Hobby Shop, The Keith Howard Foundation, The Newman Centre, The Skyliner, The Woodman at Halton, Tranquillity Court, Transport Trust Fund, TUI, Voluntary Action Leeds, Wade's Charity, West Yorkshire Combined Authority, William Merritt, Woodland & Whitkirk Neighbourhood Watch, Zero Waste Leeds, all our local partners and last but not least, our service users for regular donations.

Contact Cross Gates & District Good Neighbours' Scheme CIO

Telephone 0113 260 6565

Visit us at Cross Gates & District Good Neighbours' Scheme CIO, Station Road, Leeds LS15 7JY

Email admin@crossgatesgns.org.uk | Visit www.crossgatesgns.org.uk | Registered Charity Number: 1160095



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