

Cross Gates & District Good Neighbours' Scheme CIO

Working with and for older people



Annual Report 2020 - 2021

2022 Calendar



A word from Bill...

Dear Member,

Nearly - but not quite back to normal as I hoped

in my closing sentence of last year's report. Indeed, we are having to live with the reality that Covid-19 is still very much with us. It now seems that we will need to continue for a little longer with all the safety measures that have become normal.

Having said that this year has provided new opportunities along with the challenges. Many of our services have resumed within controlled environments and limited member numbers.

Your Management Committee continues to meet each month and we seek to improve our offer of service to members.

Working with the Local Authority we have agreed to set up and manage

the newly opened Cross Gates & Whinmoor Community Hub in the Crossgates Shopping Centre. This is already proving to be a valuable resource for support services and advice across a wide age range as well as enabling the promotion of Cross Gates & District Good Neighbours' Scheme to the over 60s.

We are most grateful for the funding provided by Leeds City Council and the myriad of other generous financial supporters.

My thanks go to the hard working Trustees and the 140 plus volunteers who continue to provide the essential back up for our brilliant Chief Executive Officer Jo Horsfall and her dedicated staff. Well done everyone - yet again.

With my very best wishes for a safe and enjoyable 2022.

Bill Hyde | Chair



Leave a legacy of kindness | With a gift to Cross Gates & District Good Neighbours' Scheme CIO in your will, you can do so much to make sure local older people have the support they need in years to come.



...and thank you from the Treasurer

Here we are at the end of another extraordinary year.

Many thanks to all our funders who have supported us throughout this year. All the staff and volunteers have been working very hard throughout the year, delivering hampers and prescriptions, and making sure everyone is coping OK. So, our thanks to all of them.

Due to continued funding from Leeds City Council and other successful funding bids we end the year with a much needed higher reserve. Some of this will be used to cover staff salaries and extra overheads from March, when some of our funding finishes. We do not want to lose any of our staff so we have kept funds in reserve to cover this shortfall.

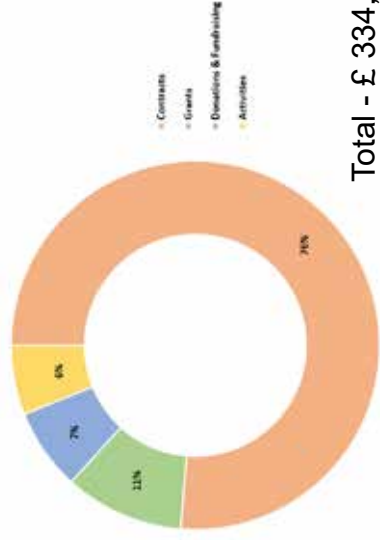
Slowly we are getting back to normal resuming as many groups as possible. Come January hopefully things will have improved and more groups will be reinstated.

Once again, many thanks to you all for your continued support. We hope 2022 will be a better year and we can all meet up again safely.

Irene Midgley | Treasurer

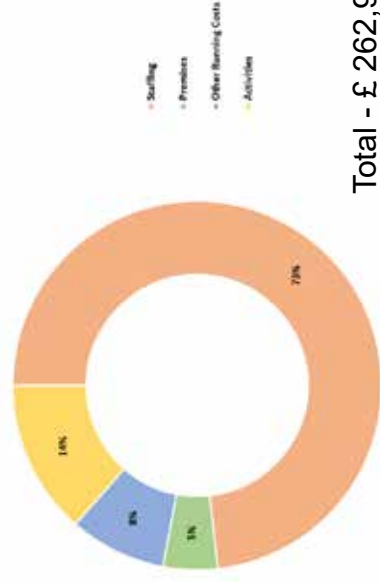


Income (October 2020-September 2021)



Total - £ 334,322

Expenditure (October 2020-September 2021)



Total - £ 262,938

Trustees and Staff



Bill Hyde (Chair)



Jackie Lawrence (Vice Chair)



Irene Midgley (Treasurer)



David Smith



Anita Naylor



Cllr Pauleen Grahame



Hazel Watson



Jo Horsfall | CEO



Brian Sugden



Lynda Pitts



Stephen Bostridge | Transport & Training Co-ordinator



Charley Connor | Office Manager



Marion Darlow | Outreach Manager



Nadine Oliver | Senior Project Worker



Ellie Dawson | T2S Leader



Claire Wall | Community Support Worker



Sam Haggart | Digital Co-ordinator



Sandra Davis | Project Worker



Ilona Janosz-Floyd | Group Support Worker



Jane Robinson | Communications Worker

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
					1 New Year's Day	2
3 New Year's Day observed	4	5	6	7	8	9
10	11 Minibus Trip	12	13	14	15	16
17	18 Birds of a Feather 1-3pm	19	20	21	22	23
24	25 Food and a Film 12-3pm	26 Bereavement Drop-In 3-4pm	27	28	29	30
31						

“To be a part of such a loving, caring group of people is a privilege and a pleasure.” Brian Sugden, new Trustee

January

February



A massive
thank you to our
team of 149
volunteers who have
supported us
throughout the
year.



Three
generations
of
volunteering!



Volunteering

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
	1 Sandwich and a Song 12-2pm	2 Leeds Carers' Support 2-4pm	3	4	5	6
7	8 Minibus Trip	9	10	11	12	13
14	15 Birds of a Feather 1-3pm	16	17	18	19	20
21	22 Food and a Film 12-3pm	23 Bereavement Drop-In 3-4pm	24	25	26	27
28						

“Volunteering at the Scheme gives me a great sense of self- worth and feeling of belonging. I’m part of a team!” Melvin

March

We attended
the Age Proud
festival 2021



Partnership working

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
	1 Sandwich and a Song 12-2pm	2 Leeds Carers' Support 2-4pm	3	4	5	6
7	8 Minibus Trip	9	10	11	12	13
14	15 Birds of a Feather 1-3pm	16	17	18	19	20
21	22 Food and a Film 12-3pm	23 Bereavement Drop-In 3-4pm	24	25	26	27
28	29	30	31			

We welcomed Ellie, our Time to Shine Leader, funded through the Rank Foundation to help raise our profile across the city.

Ellie is available every Friday at the new Hub!

April

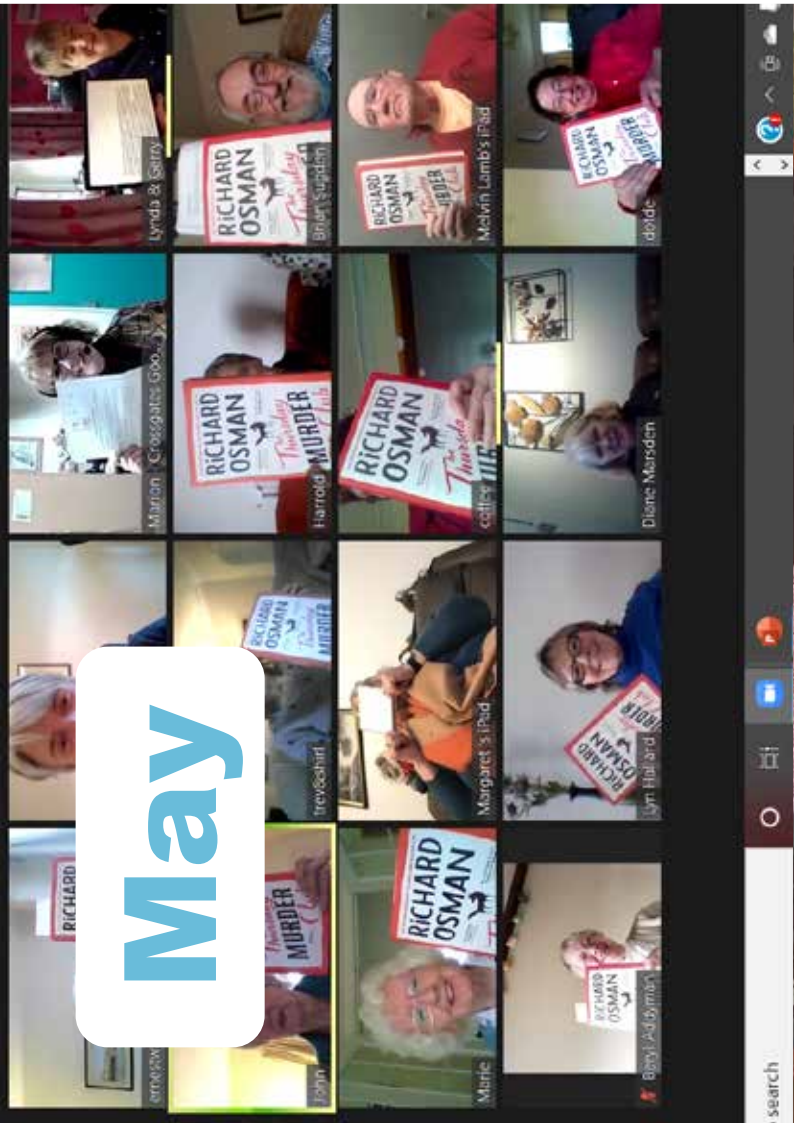
Our walking group continued to meet, when it was safe to do so, throughout the lockdown



Transport

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
				1	2	3
4	5 Sandwich and a Song 12-2pm	6 Leeds Carers' Support 2-4pm	7	8	9	10
11	12 Minibus Trip	13	14	15 Good Friday	16	17 Easter Sunday
18 Easter Monday	19 Birds of a Feather 1-3pm	20	21	22	23	24
25	26 Food and a Film 12-3pm	27 Bereavement Drop-In 3-4pm	28	29	30	

Our walking group raised £1,591 through our sponsored walk, alongside funds raised through our weekly 100 Club to help maintain both our mini buses.



Wellbeing
Walks were a
massive support
to those living
alone



Reducing Loneliness and
Social Isolation



Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
						1
2 May Day Bank Holiday	3 Sandwich and a Song 12-2pm	4 Panto 1.30-3pm Leeds Carers' Support 2-4pm	5	6	7	8
9	10	11	12	13	14	15
Scheme closure - no groups this week.						
16	17 Birds of a Feather 1-3pm	18	19	20	21	22
23	24 Food and a Film 12-3pm	25 Bereavement Drop-In 3-4pm	26	27	28	29
30	31 Minibus Trip					

Zoom activities were a real lifeline during lockdown but members were glad to get back to face to face groups.

June

*"It's wonderful
to be back, it's like
turning back time."*

Monica



All of our
exercise groups
are back!



Keeping Healthy

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
		1 Leeds Carers' Support 2-4pm	2 Spring Bank Holiday	3 Queen's Platinum Jubilee	4	5
6	7 Sandwich and a Song 12-2pm	8	9	10	11	12
13	14 Minibus Trip	15	16	17	18	19
20	21 Birds of a Feather 1-3pm	22 Bereavement Drop-In 3-4pm	23	24	25	26
27	28	29	30			

“What the organisation does is something pretty special, and so rare to find one so well set up. One that really helps people to get to the classes, and supports the classes, it’s amazing.” Arun, Tai Chi Instructor



July



*"It's so good
to be back
together!"*



Supporting Independence

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
				1	2	3
4	5 Sandwich and a Song 12-2pm	6 Leeds Carers' Support 2-4pm	7	8	9	10
11	12 Minibus Trip	13	14	15	16	17
18	19 Birds of a Feather 1-3pm	20	21	22	23	24
25	26 Bereavement Drop-In 3-4pm	27	28	29	30	31

Our staff provided extra one-to-one support to build members' confidence and get them back to groups feeling safe.

August



Over 100
members enjoyed
the Summer
Fayre.

touch

Keeping in



Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
1	2 Sandwich and a Song 12-2pm	3 Leeds Carers' Support 2-4pm	4	5	6	7
8	9 Minibus Trip	10	11	12	13	14
15	16 Birds of a Feather 1-3pm	17 Summer Fayre 1-3pm	18	19	20	21
22	23	24 Bereavement Drop-In 3-4pm	25	26	27	28
29 Summer Bank Holiday	30	31				

Our team of 60 telephone befrienders continue to make over 300 one-to-one calls each week. Some are now starting to meet at groups.

September

Face to face
classes have
resumed for all
abilities.

Digital Learning



Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
			1	2	3	4
5	6 Sandwich and a Song 12-2pm	7 Leeds Carers' Support 2-4pm	8	9	10	11
12	13	14	15	16	17	18
Scheme closure - no groups this week.						
19	20 Birds of a Feather 1-3pm	21	22	23	24	25
26	27 Food and a Film 12-3pm	28 Bereavement Drop-In 3-4pm	29	30		

Our Digital Health Hub has supported over 100 members to improve their digital skills through attending lessons with our tech team this year.

October



40 of our
members
enjoyed the panto'
'That's Life'



Music and Arts

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
					1	2
3	4 Sandwich and a Song 12-2pm	5 Leeds Carers' Support 2-4pm	6	7	8	9
10	11 Minibus Trip	12	13	14	15	16
17	18 Birds of a Feather 1-3pm	19	20	21	22	23
24	25 Food and a Film 12-3pm	26 Bereavement Drop-In 3-4pm	27	28	29	30
31						

Ukulele, art and activity classes resumed.
Members were happy and full of smiles to be back!

November

Our hobby
hub provided
much needed
boredom buster
support!



Support



Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
	1 Sandwich and a Song 12-2pm	2 Leeds Carers' Support 2-4pm	3	4	5	6
7	8 Minibus Trip	9	10	11	12	13
14	15 Birds of a Feather 1-3pm	16	17	18	19	20
21	22 Panto 1.30-3pm Bereavement Drop-In 3-4pm	23	24	25	26	27
28	29 Minibus Trip Food and a Film 12-3pm	30				

The opening of the Cross Gates & Whinmoor Community Hub will support our members and the wider community as we transition out of the pandemic.

December



Having fun!

A big thank you to St Vincent's for providing the meal and presents on Christmas day, that we delivered.



Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
			1	2	3	4
5	6 Sandwich and a Song 12-2pm	7 Leeds Carers' Support 2-4pm	8	9	10	11
12	13 AGM 11am	14	15	16	17	18
19	20 Birds of a Feather 1-3pm	21	22	23	24 Christmas Eve	25 Christmas Day
26 Boxing Day	27 Christmas Bank Holiday	28	29	30	31	

Staff enjoyed meeting members and distributing presents on our Santa Run. Thanks to funding received from Leeds Older People’s Forum, every member received a small gift.

Funders and Partners for the year October 2020 – September 2021

Leeds City Council Adults and Health, Leeds City Council SWiFT, The Department for Digital, Culture, Media and Sport and The National Lottery Community Fund, 100% Digital Leeds: Digital Inclusion Fund, Access Bus, BT Skills for Tomorrow, Carers Leeds, Charles and Elsie Sykes Trust, Christ Church Halton, Colton Methodist Church, Cross Gates Working Men's Club, Crossgates Methodist Church, Crossgates - Present, Past and Future, Crossgates Shopping Centre, Good Things Foundation, Home Bargains, Housing Advisory Panel, Leeds City College, Leeds City Council Inner and Outer Area Committees, Leeds City Council Small Grants / MICE Fund, Leeds City Council Wellbeing Fund, Leeds City Council Winter Support, Leeds Community Foundation, Leeds Convalescent Society, Leeds Older People's Forum - Time to Shine Project, Lloyds Bank, Martin Lewis Coronavirus Poverty Emergency Fund, M&S Neighbourly Community Fund, Mecca Bingo, St Mary's Community Centre, Tesco FareShare Scheme, The Challenge: National Citizen Service, The Live Well Café, The Newman Centre, The Rank Foundation, Voluntary Action Leeds, Wade's Charity, Windmill Community Transport Trust Fund, all our local partners and last but not least our service users for regular donations.

Contact Cross Gates & District Good Neighbours' Scheme CIO

Telephone 0113 260 6565

Visit us at Cross Gates & District Good Neighbours' Scheme CIO, Station Road, Leeds LS15 7JY

Email admin@crossgatesgns.org.uk

Visit www.crossgatesgns.org.uk

'Like' us at www.facebook.com/crossgatesgns

Follow us @CrossGatesGNS



Contact Cross Gates & Whinmoor Community Hub

Telephone 07903 639879

Visit us at 56 Crossgates Shopping Centre, Station Road, Leeds LS15 8EU

Email cwcommunityhub@crossgatesgns.org.uk

'Like' us at www.facebook.com/cwcommunityhub

The Community Hub is managed by Cross Gates & District Good Neighbours' Scheme CIO

