

Cross Gates & District Good Neighbours' Scheme CIO

Working with and for older people



Annual Report 2019 - 2020

2021 Calendar



A word from Bill...

Dear member,
Pandemic - but
no panic!

Whilst the first three months of 2020 featured our usual traditional support services: coffee mornings, lunches, trips, home visits and walks, the rest of the year has seen us in a very different and entirely new light.

With the advent of Covid-19 came the closure of all our office operations and events and the suspension of all group activities. Volunteers and staff moved to working from home. Support continued via the internet and telephone; and meetings became virtual. Staff and volunteers stepped up to help Leeds City Council support housebound folk in need. A telephone contact service and help with computer technology was instigated; food and medicines were collected and

delivered; "arm's length" activities were introduced. We are unsure of what will happen with this virus and none of us know when we will be able to meet again. What we do know is that however long it takes, we will continue to offer support to those in need.

Your trustee board continues to meet via Zoom each month. Jo and staff communicate regularly by email, phone and via Zoom. Without the unfailing support of trustees, volunteers and staff, none of this continuing support would be possible. Thank you trustees, volunteers, Jo and all the staff team, thank you to our members, and last but by no means least, a big thank you to our generous funders!

Let's hope that 2021 sees a return to normality and in the meantime, thanks for your continuing support, and do keep safe.

Bill Hyde | Chair



Please note: the photos in this Annual Report were taken both before and after the Pandemic started.





...and thank you from the Treasurer

We must thank all our funders for supporting us this year. The pandemic has meant that although our main funders such as Leeds City Council, Building Connections, SWIFT and 100% Digital Leeds funding has continued; sales and fees from our regular activities have largely ceased, and donations and fundraising opportunities have diminished.

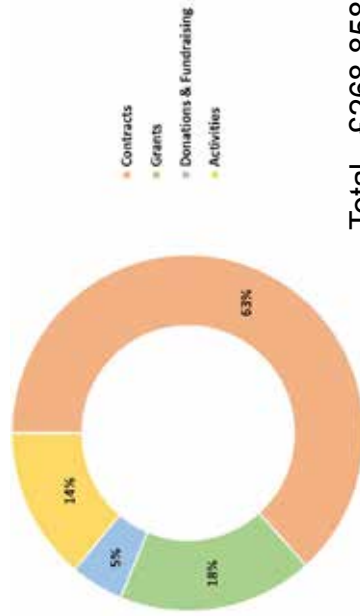
However, there are new income streams, such as LCC/Voluntary Action Leeds support to manage the Community Hub for Cross Gates and Whinmoor Ward. In addition, several substantial Covid-related charity awards have been secured, so our overall income has not been greatly affected. The extra funding has enabled us to provide food hampers, prescription collection, art activity packs, afternoon teas, hot meals and to increase our digital offer. Underspend from our new minibus and the fact we were unable to open up a shop in the Crossgates Centre, has meant that money allocated to that has cushioned our shortfall of income this year, so that we are able to maintain our level of staffing into at least 2021.

Many thanks for your continued support, keep well, keep safe and we will see you all in 2021.

Irene Midgley | Treasurer

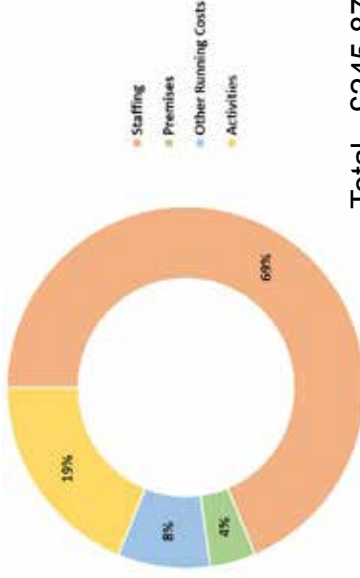


Income (October 2019-September 2020)



Total - £268,858

Expenditure (October 2019-September 2020)



Total - £245,876

Trustees and Staff



Bill Hyde (Chair)



Jacki Lawrence (Vice Chair)



Irene Midgley (Treasurer)



David Smith



Anita Naylor



Cllr Pauleen Grahame



Hazel Watson



Jo Horsfall |
Manager



Joe Birch



Lynda Pitts



Stephen Bostridge
| Transport &
Training
Co-ordinator



Charley Connor
| Office
Co-ordinator



Nadine Oliver |
Project Worker



Claire Wall |
Support Worker



Marion Darlow | Outreach
Project & Development Worker



Sam Haggart | Digital
Inclusion Worker



Sandra Davis |
Project Worker



Ilona Janosz-Floyd |
Group Support Worker



Jane Robinson |
Communications Worker

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
				1 New Year's Day	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

“As a Trustee, my memory of the unprecedented times of 2020, is how our staff and volunteers have worked their hearts out to support our members.”

January

February

A massive thank you to our team of 119 volunteers who have supported us throughout the year.



"Volunteering is fun and gives me a purpose now that I'm retired."



Volunteering

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28

“Four weeks after joining as a member, I put my name down to do some voluntary work. The Scheme is fantastic and helped me to forge new friendships. There is always a great welcome and staff can’t do enough for members.”



March

Mecca Bingo provided over 300 hot meals, delivered by Yorkshire Air Ambulance.



We delivered over 1,350 free Shine magazines in the local area. The magazine was funded by Time to Shine.



Partnership working

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

A massive thank you to all our partners including Leeds City Council, Voluntary Action Leeds, Crossgates Shopping Centre, Home Bargains, Poundland, Tesco and Marks & Spencer.

April

Our drivers
provided 992
return journeys
last year.



Transport

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
			1	2 Good Friday	3	4
5 Easter Monday	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

Wades Charity funded £2,000 towards our new blue minibus, alongside monies raised through the '100 Club', donations and our sponsored walk.
Thanks to MICE Monies for the signwriting on the minibus.

May



Shared
Tables, trips out
and events are
enjoyed by
everyone who
attends!



Reducing Loneliness and Social Isolation

Time to
Shine

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
					1	2
3 May Day Bank Holiday	4	5	6	7	8	9
10	11	12	13	14	15	16
Scheme closure - no groups this week.						
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31 Spring Bank Holiday						

“All contact I have had with the Scheme, has been very uplifting. Knowing that there is help available, makes one feel you are not alone.”

June

This is the
17th year of our
Walking Group. Our
young at heart members
certainly know
how to have fun!



Keeping Healthy



Always
smiling!



Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

Dr Tom Gibbs, from Church View Surgery, [pictured top right] supporting some of our members at the weekly Live Well Café before the pandemic. We hope that this can continue in the near future.

July



We delivered
over 900 free
food hampers.



We collected
and delivered
over 300
prescriptions.

Supporting Independence

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

“We really appreciate the support you give to the community, especially during the pandemic!”

August

Further funding secured through Good Things Foundation and BT Skills has enabled us to continue into a second year of being a Digital Health Hub.

Digital Learning



Over 70 of our members now know how to use Zoom.



Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					
Summer Bank Holiday						

Ten per cent of our members are now online, through training via our Digital Health Hub.

September



Over 300 members received one-to-one weekly befriending calls during the pandemic.



Keeping in touch

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
Scheme closure - no groups this week.						
20	21	22	23	24	25	26
27	28	29	30			

Access to a wider pool of volunteers through becoming the Cross Gates and Whinmoor Community Hub, meant our newsletter was delivered by hand in record time.

October



400
themed art
activity packs
were distributed
during the
pandemic.



Music and Arts

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

Members enjoyed their weekly art classes and music quizzes via Zoom.

November

Support



We provided
over 70 home
assessment
visits.



Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

The care and wellbeing of our volunteers is extremely important to us.
 We provide individual one-to-one and group supervision, training sessions and networking opportunities for all our amazing volunteers.

December



13 of our
members enjoyed
Christmas day at
St Vincent's Support
Centre.
Thank you to all
involved.



Having fun!



Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31	Christmas Day	Boxing Day
Christmas Bank Holiday	Boxing Day Bank Holiday					

Over 40 members enjoyed our Christmas Party at the Drop-In.
 A big thank you to Clarion Housing and Engie for providing a
 fabulous hamper for us all to enjoy.

Funders and Partners for the year October 2019 – September 2020

Leeds City Council Adults and Health, Leeds City Council SWiFT, The Department for Digital, Culture, Media and Sport and The National Lottery Community Fund, 100% Digital Leeds: Digital Inclusion Fund, Access Bus, B&M; BT Skills for Tomorrow, Carers Leeds, Charles and Elsie Sykes Trust, Christ Church Halton, Colton Methodist Church, Cross Gates Working Men's Club, Crossgates - Present, Past and Future, Crossgates Shopping Centre, Fleet Service – Leeds City Council – Seacroft Ring Road Depot, Good Things Foundation, Housing Advisory Panel, Leeds City College, Leeds City Council Inner and Outer Area Committees, Leeds City Council Small Grants / MICE Fund, Leeds City Council Wellbeing Fund, Leeds City Council Winter Support, Leeds Community Foundation, Leeds Convalescent Society, Leeds Older People's Forum - Time to Shine Project, Lloyds Bank, Martin Lewis Coronavirus Poverty Emergency Fund, M&S Neighbourly Community Fund, Mecca Bingo, St Mary's Community Centre, Tesco FareShare Scheme, The Challenge: National Citizen Service, The Live Well Café, Voluntary Action Leeds, Wade's Charity, Windmill Community Transport Trust Fund, all our local partners and last but not least our service users for regular donations.

Trustees

Bill Hyde (Chair) • Jacki Lawrence (Vice-Chair) • Irene Midgley (Treasurer) • Joe Birch • Cllr Pauleen Grahame • Anita Naylor • Lynda Pitts • David Smith • Hazel Watson



We are dedicating this Annual Report to the late John Fieldhouse. We send a heartfelt thank you to John who has left us a £10,000 legacy in his will. John helped many at our Scheme in his volunteer role and was a good friend to many.

Contact Us

Telephone 0113 260 6565



Visit us at Cross Gates & District Good Neighbours' Scheme CIO, Station Road, Leeds LS15 7JY

Email admin@crossgatesgns.org.uk

Visit www.crossgatesgns.org.uk

'Like' us at www.facebook.com/crossgatesgns

Follow us @CrossGatesGNS



LOTTERY FUNDED



Registered Charity Number: 1160095

